

Job Description and Person Specification

HR Executive – Learning and Organisational Development (Grade V Officer)

Permanent Vacancy

Reference: HR25E161

**Closing Date for Applications: Tuesday, 22nd July 2025
Interview Date: TBC**

HR Business Services,
St Vincent's University Hospital,
Elm Park,
Dublin 4.

Contact: +353 (1) 221 6062 or recruitment@svuh.ie

Job title / Grade: L&OD Executive (Grade V)
Reports to: Senior Executive - Learning and Organisational Development

Key Working Relationships: Head of Learning and Organisational Development
Learning & Technologies Manager
Learning and Development Administrator

Overview: Manage the overall planning, implementation, administration & evaluation of all programmes on the annual Training Calendar.

Key Duties and Responsibilities (Specific to L&OD Division):

- Coordinate, manage and deliver **Corporate Induction/ On-boarding** programme for all new starters to the Hospital.
- Coordinate and manage the programme implementation on all aspects associated with the **Accredited Management Development** programmes, including the Moodle elements.
- Manage the overall planning and administration & evaluation surveys of the annual **Training Calendar**.
- Manage all aspects of **Mandatory Training** including the maintenance of KPI metrics and provide back-up to the Mandatory Training Administrator when required
- Manage the logistical nature and tracking element of the **Education Support Budget** for the Hospital including the processing of all Learning Contracts, Invoices and Monthly Reporting to relevant Heads of Departments.
- Liaise and assist on all **project-related work** within the L&OD Function e.g. JCI Accreditation, Great Places to Work Initiative etc.
- Advise Managers and Teams in relation to **Training Needs Analysis**.
- Maintain **L&OD Training Records** through HR MIS as well as the provision of **Training Reports**.
- Maintain and update all L&OD policies, procedures, application forms and briefing documents with the guidance and support of the Head of Department
- Be the 'super user' for the L&D aspects of the **HR MIS**, which will involve the provision of advice/support/training to other HR colleagues as appropriate.
- Analyse, interpret and summarise the information in the **Training Reports** into a format suitable for communication purposes and to inform decision making.
- Assist with the day-to-day **functional support of the LMS**.
- Engage in continuous improvement within the L&OD Team and as part of the wider HR team building an excellent service for the staff we support as they care for our patients.
- Manage all **invoices and processing of costs for the L&OD Department** as well maintaining sufficient levels of stock and materials for the Department and Programmes.
- At times provide cross-divisional support with other areas in the wider HR Directorate.
- Provide cover for senior staff when off-site.

Informal or Role Specific Enquiries:

Pauline Courtney, Head of Learning and Organisational Development Phone: 01-221 6025 or Email p.courtney@svuh.ie

Key Duties and Responsibilities *(applicable to all divisions):*

Management of Information Systems:

- Develop, maintain and audit appropriate management information systems to support operational effectiveness and to facilitate decision-making through the provision of timely and relevant information and the production of relevant reports.
- Participate fully in utilisation and integration of HR Management Information Systems and processes.
- Report on developments and activity within your specified areas of responsibility as required.
- Contribute to the planning and implementation of developments in HR Information Management systems.

People Management:

- Develop strong team working within the Division and contribute to the management of work programmes of administrative staff.
- Foster an open, positive, proactive quality environment to underpin good staff and public relations.
- Work closely with other members of the HR Department in the overall development of the function.
- Responsible for the supervision and performance management of HR Administrators assigned to the HR Division.

General:

- Act for senior staff during absence on leave as required.
- Represent the Division in relevant in-house and external forums as required.
- As part of the HR team contribute where required to strategic and operational HR projects and initiatives.
- Participate fully in the integration programme for the wider HR function. Foster and develop close working relationships between all of the HR divisions.
- Assist where appropriate in the management of ongoing change in line with the hospital's corporate strategy and HR strategy.
- Ensure that all duties are conducted in a professional and confidential manner.
- Keep abreast of changes in employment legislation and current HR issues together with actively enhancing your professional development.

The above Job Description is not intended to be a comprehensive list of all duties involved and consequently, the post holder may be required to perform other duties as appropriate to the post which may be assigned to him/her from time to time and to contribute to the development of the post while in office. This document must be regarded as an outline of the major areas of accountability at the present time, which will be reviewed and assessed on an on-going basis. The Hospital Structure is currently under review and therefore, reporting relationships may change.

Person Specification

Factors	Essential	Desirable
Qualifications	<p><i>Eligible applicants will be those who on the closing date for the competition:</i></p> <p>(i) Have obtained a pass (Grade D) in at least five subjects from the approved list of subjects in the Department of Education Leaving Certificate Examination, including Mathematics and English or Irish. Candidates should have obtained at least Grade C on higher level papers in three subjects in that examination.</p> <p style="text-align: center;">Or</p> <p>(ii) Have completed a relevant examination at a comparable standard in any equivalent examination in another jurisdiction</p> <p style="text-align: center;">Or</p> <p>(iii) Hold a comparable and relevant third level qualification of at least level 6 on the National Qualifications Framework maintained by Qualifications and Quality Ireland, (QQI).</p> <p style="text-align: center;">Or</p> <p>(iii) Hold a comparable and relevant third level qualification of at least level 6 on the National Qualifications Framework maintained by Qualifications and Quality Ireland, (QQI).</p>	<ul style="list-style-type: none"> • Hold a human resource management or appropriate, related 3rd level qualification or training. • CIPD/IITD membership. • A qualification on the use of MS packages.
Experience (length and type)	<p style="text-align: center;">Or</p> <p>(iv) Have satisfactory experience as a Clerical Officer in the HSE, TUSLA, other statutory health agencies, or a body which provides services on behalf of the HSE under Section 38 of the Health Act 2004.</p> <p style="text-align: center;">And</p> <p>Candidates must possess the requisite knowledge and ability, including a high standard of suitability, for the proper discharge of the office.</p>	<ul style="list-style-type: none"> • Experience in a Hospital setting. • L&D experience preferable. • Supervisory experience.

Core Competencies	<ul style="list-style-type: none"> • Demonstrates ability to plan and manage workload foreseeing potential problems and competing priorities. • Demonstrates understanding and awareness of the need for value for money and a sense of accountability for budgets. • Communicates clearly and represents the organisation with credibility. • Demonstrates a high degree of competence in area of expertise. • Demonstrates the ability to manage self and others in a busy working environment. • Demonstrates knowledge of relevant procedures and practices to perform role efficiently. • Is up to date with relevant policies / legislation. • Looks critically at the service to identify where inefficiencies lie and bring suggestions for change. 	
Health	Candidates for and any person holding the office must be fully competent and capable of undertaking the duties attached to the office and be in a state of health such as would indicate a reasonable prospect of ability to render regular and efficient service.	
Character	Candidates for and any person holding the office must be of good character.	

Particulars of Office:

The appointment is: Whole-time, Permanent and Pensionable.

Panel: A panel may be formed to fill upcoming permanent, temporary, whole and part-time vacancies over the next 6 months.

Annual Salary: Grade V (Clerical) Officer as at 01/03/2025, pro rata.

1	2	3	4	5	6	7	8
€51,206	€52,738	€54,300	€55,897	€57,503	€59,375	€61,253	LSIs

These particulars are subject to change in line with overall public pay policy.

Candidates should expect to be appointed on the minimum of the salary range and in accordance with the Department of Finance guidelines.

Probationary Period: The appointee shall hold office for a probationary period of six months – The Hospital's Probation and Induction policy will apply.

Pension Scheme: The candidate will be entered into one of the Hospital Superannuation Schemes.

Working Hours: The person appointed will work a basic 35 hour week. You will be required to work the agreed roster / on call arrangements advised to you by your line manager. Your contracted hours of work are liable to change between the hours of 8am – 8pm over seven days to meet the requirements for the extended day services in accordance with the terms of the Framework Agreement. (Reference HSE HR Circular 003/2009). Flexibility on hours of attendance in response to service needs will be a requirement.

Annual leave entitlement: 29 days per annum pro rata each year. Annual leave accrued must be taken within the duration of the contract or calendar year and as agreed between the candidate and the Head of Department.

Additional Information

Confidentiality:

During the course of employment staff may have access to, or hear information concerning the medical or personal affairs of patients, students, staff and / or other health service business. Such records and information are strictly confidential and unless acting on the instruction of an authorised officer, such information must not be divulged or discussed except in the performance of normal duty. In addition records must never be left in such a manner that unauthorised persons can obtain access to them and must be kept in safe custody when no longer required.

Hygiene:

During the course of employment staff members are required to ensure that the hospital's hygiene and infection control policies are adhered to at all times. All employees have responsibility to prevent transmission of infection by adhering to and implementing optimal hand hygiene and adhering to the Hospital's Hygiene processes. Hygiene is a fundamental component of St Vincent's University Hospital's quality system to ensure the safety and well-being of its patients and staff and plays a role in the prevention and control of healthcare associated infection.

Policies / Legislation:

All Hospital policies and procedures form an integral part an employment contract and may be subject to update and revision, from time to time, in consultation with union representatives as appropriate. Employees are required to comply with all hospital policies, procedures (e.g. Dignity at Work, Trust in Care, Computer Usage Policy) and the Hospital's ethical codes of practice.

Employees are required to abide by the hospital's code of behaviour and the code of practice as defined by their relevant professional body.

Protected Disclosure Policy:

See link below for more information on our Protected Disclosure Policy as per the Protected Disclosure (Amendment) Act 2022;

[Protected Disclosures - St. Vincent's University Hospital \(stvincents.ie\)](http://www.stvincents.ie/ProtectedDisclosures)

Please note the following:

- The Hospital Board is not responsible for loss or theft of personal belongings
- Fire orders must be observed and staff must attend the fire lectures periodically
- All accidents within the department must be reported immediately.
- In line with the Safety, Health and Welfare at Work Act (2005), smoking within the Hospital Building is not permitted.
- All staff are advised to avail of Hepatitis B Vaccination with Occupational health
- The use of personal mobile phones is prohibited.
- St. Vincent's University Hospital buildings and grounds are **smoke-free**.

Application Process: St. Vincent's University Hospital is an equal opportunities employer and is committed to promoting an environment free from discrimination in accordance with the Employment Equality Acts 1998 and 2004. The Hospital values diversity and recognises the benefits of having a workforce that reflects the community we serve. We are committed to equality of access to positions within the Hospital. All recruitment activity and documentation will encourage applications from all potential candidates without discrimination.

Interested candidates should apply for vacancies of interest by visiting the Hospital Careers pages:

<http://www.stvincents.ie/Home/Careers.html>

- Note the closing date(s) for the submission of electronic applications are specified on the list of vacancies. St. Vincent's University Hospital are not able to accept late applications.
- It is the applicant's responsibility to ensure that they apply well in advance of the closing date.
- Any applications which are still in progress but have not been submitted after the closing date will not be registered.
- Applications for St. Vincent's University Hospital job vacancies will only be accepted through our Career website.

- St. Vincent's University Hospital may only take into account technical issues raised by an applicant if advised to our Human Resources Department prior to the advertised closing date.

Non-European Economic Area Applicants: While St. Vincent's University Hospital is an equal opportunities employer, in line with current Department of Jobs, Enterprise and Innovation Employment Permit requirements, applications from non-European Economic Area (EEA) will only be considered in the event that an EEA citizen cannot be found to fill the vacancy. Please note that if you are a NON-EEA applicant and are unable to supply documents (listed on www.djei.ie), you are not entitled to participate in this recruitment competition. This is in accordance with the EU Community Preference Rule. Further information is available at www.djei.ie.

Former Public Service employees: Eligibility to compete may be affected where applicants were formerly employed by the Irish Public Service and previously availed of an Irish Public Service Scheme including:

- Incentivised Scheme for Early Retirement (ISER)
- Department of Health and Children Circular (7/2010)
- Collective Agreement: Redundancy Payments to Public Servants

Applicants should ensure that they are not precluded from re-engagement in the Irish Public Service under the terms of such Schemes. This is a non-exhaustive list and any queries should be directed to an applicant's former Irish Public Service Employer in the first instance.

Persons in receipt of a pension from specified Superannuation Schemes: Former Health Service and Public Sector Employees must adhere to the relevant prohibition of re-employment provisions where they have previously availed of a Public Service Voluntary Early Retirement or Ill Health Retirement Pension from any of the following Pension schemes:

- Local Government Superannuation Scheme (LGSS)
- Health Service Executive Employee Superannuation Scheme
- Voluntary Hospitals Superannuation Scheme (VHSS Officers/Non Officers)
- Nominated Health Agencies Superannuation Scheme (NHASS)
- Other Public Service Superannuation Scheme

Among the Voluntary Early Retirement Schemes referred to above are the following:

- Incentivised Scheme of Early Retirement (ISER)
- Voluntary Early Retirement Scheme 2010 (VER)

Prospective candidates must satisfy themselves as to their eligibility to be employed applying / competing for posts to be filled through this recruitment campaign.

Abatement of Pension (Section 52 of Public Service Pensions Act 2012): Where a person who is in receipt of a Public Service Pension (e.g. retired on voluntary age grounds) is subsequently appointed to another Public Service post, the Abatement of Pension Regulations apply. This means that in a situation where the total of a person's pension combined with their salary from their new post, exceeds the uprated (current) salary of the position from which they retired, his/her pension is reduced by any such

excess amount. This provision applies irrespective of whether the relevant pension was accrued in the same Pension Scheme which applies to the new appointment, or in another Public Service Pension Scheme.

Shortlisting: Shortlisting will be carried out on the basis of information supplied on your curriculum vitae. The criteria for shortlisting are based on the requirements of the post as outlined in the Person Specification. Failure to include information regarding these requirements on your CV may result in you not being called forward to the next state of the recruitment process.

All overseas qualifications must be validated. No candidate can work in the Hospital without validated qualifications. If professional registration is also a requirement, candidates must provide documentation of same.

Canvassing will automatically disqualify.

Please note that you will be contacted mainly by mobile phone and email. It is important that your mobile phone number, postal address and email address are correct. It is your responsibility to ensure that you have access to your mobile voice mails and emails. We recommend that you use an email address that you have regular access to.

Competency based interviews follow the shortlisting stage of the recruitment process. Credit is awarded by the interview panel to candidates who demonstrate at interview that they possess the experience, competencies and skills listed in the person specification. Candidates will normally be given at least one week's notice of interview. All interviews are held in person unless it is specifically noted otherwise in the Job Description. No subsequent or alternative dates to dates given will be offered to candidates. All posts are located in St. Vincent's University Hospital, Elm Park, Dublin 4 unless it is specifically noted otherwise in the Job Description.

Disability: Please let us know if you need any special assistance at interview, e.g. if you have difficulty in moving up or downstairs or have hearing or speech difficulties.

Candidates are notified of the result of their interview at the earliest possible date after the interview. The recommendation of the interview panel does not constitute a job offer. The process continues after the interview and includes clearance checks such as references, Garda clearance, overseas police clearance (if applicable)*, occupational health clearance, validation of qualifications and experience. A job offer is made pending satisfactory clearances. SVUH reserves the right to remove candidates from specific recruitment panels and retract job offers if satisfactory clearances cannot be obtained or are deemed unsatisfactory.

** If you lived in any country for 6 months or more from the date of your 16th birthday other than the Republic of Ireland or Northern Ireland you will be required to provide security clearance for each jurisdiction in which you have resided. Your security clearance must be dated AFTER you left that country and cover the entire period of your residence. Seeking security clearances from other countries are the responsibility of the candidate. It is a process which can take an amount of time. Therefore, we would strongly advise that you commence seeking international security clearances now.*

For some recruitment competitions a panel of successful candidates may be formed as a result of the interviews. Candidates who obtain a place on the panel may, (within the life of the panel), be considered

for subsequent approved vacancies. Candidates are placed on a panel in order of merit. A panel is typically live for 6 months.

It is normal procedure that candidates be placed on the first point of the relevant salary scale in accordance with the Department of Finance guidelines.

Declaration: Please read your application carefully and check for any errors or omissions. False declaration or omission in support of your application will disqualify you from appointment.

This document must be regarded as an outline of the major areas of accountability at the present time, which will be reviewed and assessed on an on-going basis.

July 2025